
Russ Adams
VP IT and Corporate Services

November 1, 2021

VIA EMAIL: CFROTTEN@BARRINGTONMUNICIPALITY.COM/2 PAGES

Mr. Chris Frotten, CAO
Municipality of the District of Barrington
2447 Highway 3
PO Box 100
Barrington, NS B0W 1E0

Dear Mr. Frotten:

Re: Property Valuation Services Corporation (PVSC) - Tusket Office

Delivering high quality assessment services to the municipalities and property owners of Nova Scotia is our top priority. As a non-profit funded by Nova Scotia's 49 municipal units, we are also committed to fiscal responsibility.

As part of that commitment, we regularly review the costs and requirement for our offices. After careful consideration, we have decided not to renew the lease for our Tusket office when the current lease ends. PVSC's Tusket office will be officially closed on December 1, 2021.

While this decision will reduce costs, it is less a financial move and more a reflection of evolving customer expectations. Over the past five years, fewer and fewer property owners have visited our offices, including Tusket. Our experience during COVID-19 has also reinforced this shift in our customers' needs and our ability to meet them.

Following the closure of the Tusket office, your residents and staff will continue to receive high quality, responsive service from PVSC. They can contact us by:

- Phoning our Service Centre at **1.800.380.7775**;
- Emailing inquiry@pvsc.ca; or
- Clicking "Contact Us" on the PVSC website at www.pvsc.ca.

Property owners can talk to a PVSC Assessor over the phone or via video call and can meet with an Assessor in person during an onsite property inspection, or by booking an appointment to meet at the property in question or at another convenient location.

During the 31-day Inquiry and Appeal Period next year, property owners can appeal their assessment by:

- Mailing the signed appeal form to: Suite **6, 15 Arlington Place, Truro, NS B2N 0G9**;

- Faxing the signed appeal form to: **1.888.339.4555**; or
- Emailing a photograph or scan of the signed appeal form to: inquiry@pvsc.ca.

If you, your staff or any members of the public, have questions or want more information about the closure of the Tusket office, please do not hesitate to contact Paul Beazley at paulbeazley@pvsc.ca or 902.240.7507.

Sincerely,



Russ Adams
VP IT and Corporate Services

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c Kathy Gillis, Director of Assessment/CEO (via internal delivery)
Geoff Churchill, Facilities Manager (via internal delivery)